

GOVERNMENT OF PUDUCHERRY

ABSTRACT

Power - Reduction of regulatory compliances and review of timelines for consumer services rendered by the Electricity Department, Puducherry - Notification -Issued.

INDUSTRIAL DEVELOPMENT (POWER) DEPARTMENT

G.O.Ms.No.19

Puducherry, Dt: 20-06-2025.

Read: I.D. Note No.579/ED/SE-HoD/ Tech-I/F-EoDB/ 2025-26,
dated 06.06.2025 of the Superintending Engineer-cum-HOD,
Electricity Department, Puducherry.

As a part of Ease of Doing Business, the following notification on the Reduction of the Regulatory Compliances and Revised Timelines for rendering services to the consumers of the Electricity Department, Puducherry is being issued for strict compliance by the Officers / Officials of the Electricity Department, Puducherry.

The detailed procedure and the timelines for adherence are as given below,

Sl. No	Services/ Activities	Reduction of Regulatory compliances
1.	Timelines for extending new service connections	i. The new service connection will be effected within 7 days in urban areas and 15 days in rural areas from the date of registration of application, in case where supply can be extended from existing network. ii. The new service connection will be effected within 60 days from the date of registration of application, where distribution main extension works are involved.
2.	Documents to be submitted for extending new service connections	Only the following two documents will be sought for i. Proof of ownership document as per clause 5.30 of JERC supply code. ii. Valid industrial factory license, if applicable. (not required for industrial consumers in notified industrial area.)
3.	Enhancement of loads of LT Industrial/ Commercial consumers.	The enhancement of load demand up to 100 KVA will be effected within 7 days in urban and 15 days in rural areas, where no augmentation/extension of distribution main is required, and within 60 days if it involves augmentation/extension of distribution main.

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4.	Limitation on connected loads in LT industrial services up to 100 KVA	The consumers may establish additional machinery /equipment on their own i.e. the connected load of LT industrial services more than permissible contracted demand of 100kVA is hereby allowed without levy of penal charges, provided the recorded maximum demand is not exceeding the permitted limit of 100 KVA.																													
5.	Erection of new transformer / enhancement of exiting transformer for extension of new service connection/ enhancement of load upto 100 KVA	The Electricity Department will bear the cost of erection of new transformer/ Enhancement of transformer and associated line extension work required for extending power supply to all LT consumers with total contracted demand sought is less than or equal to 100 KVA. In such case, the service connection will be provided within 60 days from the registration of the application. <table border="1"> <thead> <tr> <th rowspan="2">Activity</th><th colspan="2">Timeline in Days</th></tr> <tr> <th>Existing</th><th>Revised</th></tr> </thead> <tbody> <tr> <td>Registration</td><td>3</td><td>2</td></tr> <tr> <td>Field report / Preparation of estimate</td><td>15</td><td>10</td></tr> <tr> <td>Sanction of estimate</td><td>7</td><td>5</td></tr> <tr> <td>Payment by Security Deposit or Bank Guarantee</td><td>6</td><td>5</td></tr> <tr> <td>Erection of works by Department / Consumer.</td><td>45</td><td>30</td></tr> <tr> <td>Furnishing of Completion certificate & CEA clearance</td><td>7</td><td>5</td></tr> <tr> <td>Testing of installation and meters & effecting service</td><td>7</td><td>3</td></tr> <tr> <td>Total</td><td>90</td><td>60</td></tr> </tbody> </table> For applications involving more than 100 KVA demand, the cost of augmentation/extension will be borne by consumer.	Activity	Timeline in Days		Existing	Revised	Registration	3	2	Field report / Preparation of estimate	15	10	Sanction of estimate	7	5	Payment by Security Deposit or Bank Guarantee	6	5	Erection of works by Department / Consumer.	45	30	Furnishing of Completion certificate & CEA clearance	7	5	Testing of installation and meters & effecting service	7	3	Total	90	60
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6.	Name Transfer of service connection for all category of consumers (LT/ HT / EHT)	The name transfer application will be processed upon submission of single document for proof of ownership as per clause 5.30 of JERC Supply Code in favour of new name, provided the Current Consumption arrears in the existing service connections are cleared. i. No Additional Security Deposit needs to be collected in case there is no change of activity / increase in load demand. ii. The Transfer of name will be made within 30 days from the receipt of application in complete form.																													

7.	Synchronization of the solar power plant based on Net Metering.	i. For installed capacity above 10 KW, the technical feasibility will be issued within 5 days from the date of submission of application online. ii. Solar Power plant will be synchronized with the grid within 7 days from the date of submission of Contractor's work completion report by the Prosumer/ Applicant. If the synchronization is not carried out within 7 days, the proposal is considered as deemed to be approved and synchronized, provided all safety precautions are observed and the energy meter installed is bi-directional. iii. The process of collection of SD/ ASD will not be linked with synchronization process for existing consumers.
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2. This issues with the approval of the Competent Authority vide I.D. Note No. D.21016/9/ID (P) D/2014-P3 dt. 20.06.2025.

(K.CANDANT @SIVARADJANE)
UNDER SECRETARY TO GOVERNMENT (POWER)

To

The Superintending Engineer-Cum-HOD, Electricity Department, Puducherry.

Copy to:

1. The Superintending Engineer-MP&OR, Electricity Department, Puducherry.
2. The Superintending Engineer-O&M/PR, Electricity Department, Puducherry.
3. The Executive Engineer – General, Electricity Department, Puducherry.
4. The P.A. to Under Secretary (Power), Chief Secretariat, Puducherry.
5. The Central Record Branch, Puducherry.
6. G.O File/ spare copy.